Keylio



Your Warranty Card

Your LED Headband Guessing Game is covered for 3 years from the day it arrives.

What is covered

1. The LED screen stops lighting up or shows broken rows of lights.
2. The headband will not charge or switch on.
3. The remote stops working.

How to claim it

1. Reply to your order confirmation email, or email us at the address on it.
2. Send your order number and a short video that shows the problem.
3. We send you a replacement at no cost. You do not need to send the old one back.

Not covered: damage from water, drops or cutting the strap. Your 90-day money back guarantee still applies on top of this warranty.